District: Ludhiana

About District

Ludhiana city was founded in the time of Lodhi dynasty which ruled in Delhi from 1451-1526 A.D. The legend goes that two Lodhi Chief Yusaf Khan and Nihand Khan were deputed by Sikandar Lodhi (1489-1517 A.D.) to restore order in this region. They camped at the site of present city of Ludhiana which was then a village called Mir Hota. Yusaf Khan went across the river Sutlej in Jalandhar Doab to check Khokhars who were plundering the Doab and made a settlement at Sultanpur while Nihand Khan stayed back and founded the present city at the site of village Mir Hota. The new town was originally known as Lodhi-ana, which means the town of Lodi's. The name later evolved to the present name Ludhiana. NIC District Centre Ludhiana came into existence in November 1988 at Room No.125, First Floor, Mini Secretariat, DC's Office Ludhiana. Since then, it has been providing various IT related services to State / Central Government departments in the district.

Project Details

SUWIDHA (Single User-Friendly Window Disposal and Helpline for Applicants):

This was built to provide convenience to the citizen by capturing the input at a single point for different services, re-engineering Government processes and mapping citizen charter to reality. The citizen approaches the SUWIDHA window and files his application. He is issued a receipt cum token number, which specifies the date of delivery of service. The case is sent to the concerned branch for action and the delivery of his documents is given from the SUWIDHA counter itself on the specified date. In order to ensure timely delivery, Deputy Commissioner monitors the progress regularly so that citizen doesn’t have to visit the office again.

A New SUWIDHA Centre with state of the art facilities to the citizens is established for providing SUWIDHA services in the Mini secretariat Ludhiana. Approx. 60 Counters are there in this building for various services. SUWIDHA Centre is also providing facilities to public like Waiting Area with TV, Cafeteria, ATM, Counter for Sale of all kind of forms etc. Two New counters also started in 2011-12 for Right to Service Act.

District Treasury Office: Ludhiana was the first district in Punjab to computerize Treasury Office. NIC has fully computerized the District Treasury Office, Ludhiana. All treasury works like Bills, Accounts, data transfer, receipt, Pension, daily data from banks, maintaining of budget etc. has been computerized and running successfully since 2001. This has drastically reduced the work of Treasury Employees as now they don’t have to calculate the complex figure daily. Almost all the things are being done by the Software itself. Payment Checks are now being printed. It brings relief from the hectic and complex work of Treasury and also the payments check has been given to the various departments in time. Now daily data figures of Payment & Receipts are transferred through E-mail. The status of these figures can be seen on the Treasury web Site http://khazana.nic.in

Affidavit Issuance System (AIS): This system has been implemented to bring the transparency in the affidavit attestation. Under this module Photo of the Applicant captured and printed on the backside of the Affidavit paper and delivered instantly. Only Rs. 20/50 is charged for this process.

Earlier there were 15 counters were made for AIS in the New SUWIDHA building but after
the government notification for self attestation the workload decreased and limited to 3 counters.

**Video Conferencing:** Video Conferencing Facility started in the NIC District Centre in January 2005. This brings the decision makers and action takers together, face to face, wherever they are across the country and around the Globe. Experts from remote locations can interact with each other in real time interactive mode. By providing strong channels of visual, graphical and multimedia communication, video-conferencing opens new vistas of functioning of government and service delivery mechanism is enabled for various sectors of Indian economy.

NIC Ludhiana is successfully conducting various VC sessions from time to time with various central/state government departments. Now after the launch of RTI act NIC is conducting many sessions related with the RTI Services. NIC Ludhiana is regularly conducting VC sessions related with RTI Services of State Information Commission (SIC) as well as for Central Information Commission (CIC).

NIC VC Services are also used by the Election Commission for the Vidhan Saba Elections 2012.

**AGMARKNET:** This Software is used to computerize data on market fee, market charges, total arrivals, arrivals by agencies, prices, storage, dispatches with destination, mode of transportation, costs, sold and unsold stocks, method of sale, payment, weighing facility, grading facilities etc. Computerization of the Market committees was done in two phases. All the Market Committees of district Ludhiana has been computerized now.

**District Social Security Office:** Government of Punjab is giving monthly pensions to Old Age persons, Widows, Dependent children and Disabled persons. More than One lakh beneficiaries are there in District Ludhiana. NIC has successfully computerized all the pension details since 1994 which results in the timely distribution of the pension to the beneficiaries. This will drastically reduce the work of District Social Security Office. Now the new system is going to be implemented by which one can get the status of his/her application at any time from the District Social Security Department. Stamp Module is the latest addition to the above package.

In addition to these schemes, Ludhiana is also distributing funds under the IGNOAP, IGNWPS and IGNPDS schemes under the National Social Assistance Program (NSAP). DSSO Ludhiana is regularly updating the data related with these schemes on the [http://rural.nic.in](http://rural.nic.in) website with the help of NIC Ludhiana.

**AISES:** Computerization of Education survey for all schools of the Urban and Rural areas of district Ludhiana is being done for many years continuously.

**PRISM (Property Registration Information System Module)** PRISM automates all major activities of Sub Registrar Office and covers online Registration of all types of deeds, PRISM is a client/server based software, implemented in the Sub-Registrar Office (East & West) of District Ludhiana in Year 2003 and there after to other tehsils/sub-tehsils of the district. PRISM is implemented in all the sub registrar offices, tehsils/sub-tehsils of district Ludhiana.

**Payroll:** Software for pay of the employees of the Deputy Commissioner’s Office has been implemented by NIC Ludhiana for many years. Now the pay bills are done in few hours, earlier this process used to take weeks. This Payroll Software has been successfully implemented for the offices of Deputy Commissioner, SDM (East & West), District Social security Officer, Dy ESA., Food & Civil Supply, Excise & Taxation DEO (Secondary) etc. Web
Based Payroll System is also implemented by NIC in various offices of the Water Sewerage and Sanitation department.

**Village Directory Information System (VDIS):** Deputy Economic and Statistical Advisor’s (Dy E.S.A.) office is maintaining the Village directory of all the 918 villages of District Ludhiana which consists all the possible data of the villages. Earlier NIC has computerized this Village directory and after Compiling the data is sent to CMO Office, Chandigarh. But now department is regularly updating the data online on the Punjab government website.

**Elections:** All the technical work like Duties of Employees, Reports, Affidavits scanning and Result of Vidhan Sabha, Lok Sabha, Panchayat, Zila Parishad, Gurudwara Elections is being done by NIC for several years. This process includes the data entry for various departments. Various checks are also performed to see the value of the data. NIC Punjab has developed DISE software for this and NIC Ludhiana has successfully implanted this software in the Lok Sabha, Vidhan Sabha, Municipal Council, Municipal corporation and Gram Panchayat Elections of district ludhiana.

In the Vidhan Sabha Elections 2012, NIC played a major role in conducting the computerization part of the Elections. DISE Software was successfully implemented for Randomization of the Polling Staff including Micro Observers and Counting staff. In the Vidhan Sabha election 2012 NIC Ludhiana also implemented the Punjab Poll day Monitoring System (PPMS) , a Web based portal of Election Department, Punjab for monitoring the polling day events.

**Rural Soft:** This is the on-line project (developed by NIC) in which entries of all the Rural development schemes is to be entered directly on web site, by DRDA and Zila Parishad officials.

**District & Session Court:** NIC is now evolving in all the fields of Government Sector. Courts have also been computerized. Many software’s like Payroll, Judgement software etc have already been implemented. Presently NIC is also assisting to the district and Sesssion Judge Ludhiana for the establishment of the Judicial Service Centre (JSC’s) and computerization of the various other courts in the New Court Complex in the Mini Secretariat Ludhiana.

**MPLADS:** DYESA department is updating the MPLAD data on line with the help of NIC Ludhiana.

**Arms License Information System (ALIS):** ALIS Software has been successfully implemented with all the services like New Licence, renewal of Licence, Weapon Entry, Addition of Weapon, deletion of Weapon, Change of Address, and Retainer’s Entry. Special Counters are made in the NEW SUWIDHA Centre for the implementation of the ALIS System.

This ALIS System is also implemented in the office of Police Commissioner Ludhiana. All the Arms license cases related with the Ludhiana CITY are covered under this.

**District Website:** With the launch of this official website [http://ludhiana.nic.in](http://ludhiana.nic.in) NIC Ludhiana is also listed in the list of the districts who have their own official website. This site is designed by the NIC District Centre Ludhiana under the guidance of WEB-GROUP, NIC Punjab State Unit, Chandigarh. All the contents have been provided by District Administration.
New services started in recent years, are online Mutation Status, information related with 1984 Riot Victims, Online pension status in specified format, ICDS Status, Service Area plan etc.

**Counter Signing of documents:** This project is also implemented at Office of the Deputy Commissioner Ludhiana Successfully. Under this project All the documents received for Counter Signing are processed and dispatched through computerized system.

**Computerization of the Ludhiana Central Jail** Ludhiana is selected as the Pilot district for the computerization of the Ludhiana Central Jails. For this purpose, NIC initiated the steps in 2009-10. NIC is implementing two softwares namely Visitor management System (VMS) and Prison Management System (PMS) on the outline of Tihar Jail, Delhi. Both These System are successfully implemented in the Central Jail Ludhiana.

**MNREGA (Mahatma Gandhi National Rural Employment Guarantee Act)**
The Mahatma Gandhi National Rural Employment Guarantee Act aims at enhancing the livelihood security of people in rural areas by guaranteeing hundred days of wage-employment in a financial year to a rural household whose adult members volunteer to do unskilled manual work. NIC Ludhiana assisting the district administration in implementing this scheme online.

**Jan Aushadi Software**
NIC Ludhiana has successfully implemented the Jan Aushadi Software in the Civil Hospital Ludhiana. The ambitious Jan Aushadhi programme is to ensure availability of medicines at low cost to the common man across the length and breadth of India is in crisis due to the short supply of drugs. NIC HQ Delhi has prepared webbased software for this.

**SAARTHI and VAHAN**
NIC Hq Delhi has prepared two software’s viz SARTHI and VAHAN for the computerization of the Transport office. SARTHI is the Application S/w for RTO/DTO Office for issuing the driving licenses. Initially Learner’s License module of SARTHI started in the NEW SUWIDHA Centre. VAHAN is for the registration of the Vehicles is also implemented successfully in the District Transport office in year 2010. Registration of the Vehicles also started on BOOT bases now. Ludhiana is now issuing the chip based driving Licenses.

**NADRS (National Animal Disease Reporting System)**
NADRS Project has been envisioned to put in place a system that will help to monitor livestock health across the country and would be an engine to help decision support. NADRS has been implemented in all the 12 blocks and at district office of Animal husbandry Ludhiana.

**Services Details**

**Internet and E-mail Connectivity to user department:** NIC Ludhiana is providing Lease Line connectivity to various Post offices of district Ludhiana (Ludhiana HPO & Ludhiana Speedpost office, Khanna HPO, Jagraon HPO) and other offices like Joint DGFT ludhiana and to the O/o Pay and Account Office Central Excise, Rishi Nagar Ludhiana.
**Networking plan:** NIC District Centre Ludhiana has Lease Line Connectivity from BSNL in the premises of DC Office Mini Secretariat Ludhiana. DC Office also has Internal Local Area Network. All the Branches are connected through Local Area Network (LAN). A Centralized DC Office Server connects all the Clients lying in the different branches.

**Training:** NIC Ludhiana also imparting training to Various Government Offices (Central/State) from Time to time. Till Now More than 300 Employees have been trained by this office. The training is on the Computer fundamentals and Software for the Office/branch and in addition to this, NIC district centre is also imparting training to the departments where NIC Software is running. NIC Headquarter also imparts training to various Central/State departments from time to time, for more detail visit [http://training.nic.in](http://training.nic.in)

For more details and other information related with the district Ludhiana, one can visit the official website of district Ludhiana i.e [http://ludhiana.gov.in](http://ludhiana.gov.in) or [http://ludhiana.nic.in](http://ludhiana.nic.in)